

Important Information on Coronavirus (COVID-19)

The health of our client families and our employees has always been a priority; it is even more so today based on the national emergency concerning Coronavirus (COVID-19).

Based on the recommendations and guidelines provided by the CDC and the National Funeral Directors Association, we are implementing an action plan that may impose limits on certain requests as they relate to funeral and memorial services. As always, we will do everything in our power to ensure the life of a loved one is honored and remembered in a dignified manner.

Be assured we will handle each family's request individually and will do all we can to maintain a safe and healthy environment. Please continue to follow the guidelines outlined by medical professionals and do not hesitate to reach out to us with any questions, comments, or concerns regarding this information. Thank you for your continued patience and understanding.

COVID-19 / FEMA OVERVIEW FEMA COVID-19 FUNERAL ASSISTANCE GUIDELINES.

If you lost a loved one due to COVID-19 after January 20, 2020 and paid for their funeral, interment or cremation, the Federal Emergency Management Agency (FEMA) will provide reimbursement for those expenses.

You may qualify for up to \$9,000 for funeral costs related to a single loved one and up to \$35,500 for funeral costs related to multiple COVID-19 deaths with the proper documentation.

Applications for assistance open Monday, April 12, 2021, through a dedicated FEMA call center at [844-684-6333](tel:844-684-6333) (or [800-462-7585](tel:800-462-7585) for TTY).

FEMA does not permit the funeral home to apply for assistance on behalf of the family. The person applying must be an individual who incurred the funeral expenses. Be aware that FEMA has received reports of scammers reaching out to people offering to register them for funeral benefits. FEMA has not sent any such notifications and will not contact you before you register for the program.

Please click [here](#) for more information on FEMA's website regarding who's eligible, how to apply, how funds are received, and other FAQs.